

### **Our Contact Information**

Provides local office address, business hours, web address, and important phone numbers.

### **Your contact Information**

This is the primary phone number listed on your account. To update your phone number, please call 800-489-7405.

# **Usage Chart**

This chart shows a comparison of usage between the current and previous year.

### **Remit Portion**

The bottom of your bill is the portion that is to be submitted with your payment. If you are submitting one payment for multiple bills, please be sure to include all remit slips associated with that payment. This will ensure that all accounts are paid accordingly.

# First Electric Cooperative: Jacksonville Office

1000 South J.P. Wright Loop Road, Jacksonville, AR 72076

Office Hours: M-F 8 am - 5 pm 1-800-489-7405 | www.FirstElectric.coop

If you have any questions about your bill, service, or need to make arrangements, please call 1-800-489-7405 or visit our office.

Report Power Outage: 888-827-3322

Primary Number on File: (501) 123-4567

# Kilowatt-hour (kWh) Usage History 2008 1506 1004 502 0 Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec 2017 2018

Please	Detach	and	Return	Bottom	Portion	with	Payment

# First Electric Cooperative

Check here for address or telephone change and put information on back.

# Account Information -

Account Number:	1234567890
Service Address:	
Date Bill Mailed:	12/15/2018
Cycle/Rate:	2/01RES
Service Description:	
Meter Number:	1234567
	Meter 1
Present Reading: 12/13/2018	2735
Previous Reading: 11/15/2018	1212
Meter Multiplier	1
Total kWh Used	1523
Days Billed	28
Reading Code	R
Bill Type	Regular
kWh Used One Year Ago	1280

# M

# **Current Month Energy Charge-**

Item		Amount
Energy 1523 KWH	\$	126.87
TO/RTO-Energy Cost Adj 1523 @ .00033		0.51
Debt Cost Adj 1523 @ .00053	88- \$	-0.82
Service Availability Charge	\$	20.00
State Tax	\$	9.53
County Tax	\$	1.47
Operation Round-Up	\$	0.44
Total Current Month Energy Charge	\$	158.00
Previous Balance	\$ \$	131.00
Payment 11/30/18	\$	-131.00
Balance Forward		0.00
Total Amount Due By 01/08/2019 Late Payment Charge After 01/08/2019	\$ \$	158.00 5.55

# Account Number: 1234567890

Total Amount Due After 01/08/2019

Total Amount Due	158.00
If Paying After 01/08/2019 Pay	163.55
Amount Paid	

If First Electric offices are closed on the due date, then late fees will not be charged until close of business the next working day.

FIRST ELECTRIC COOPERATIVE 2
REMITTANCE CENTER
PO BOX 1555
LOWELL AR 72745-1555

# **Member Information**

Displays pertinent information associated with your account.

# **Billing Summary**

Provides the reading from your previous bill, present reading and the number of days in the billing cycle. Also, the amount of kWh used in the same cycle for the previous year.

# **Breakdown of Charges**

#### Energy

Kilowatt hours used multiplied by the current rate per kWh.

# **Energy and Debt Cost Adjustment**

Variable factors which compensate for generation fuel prices and maintaining and upgrading the existing system infrastructure.

# **Service Availability Charge**

A fixed charge designed to recover the basic monthly costs of providing poles, wire, transformers, meters, billing, etc.

## **Operation Round-Up**

Voluntary program that rounds the bill up to the next highest dollar. Funds are used for scholarships and local community grants.

#### **Due Dates**

163.55

Total due should be paid in full on or before the due by date. Any payment received after the due by date will incur said late payment charges.